

HR352 Cardinal Employee Data Setup and Maintenance Benefits Only

Instructor Led Training

Welcome to Cardinal Training

This training provides participants with the skills and information necessary to use Cardinal and is not intended to replace existing Commonwealth and/or agency policies.

The following HCM training materials are located on the Cardinal website (www.cardinalproject.virginia.gov) under training:

- Job Aids on topics across all functional areas
- Functional process and instructional videos

The Cardinal HCM Reports Catalog is located on the Cardinal website under Resources.

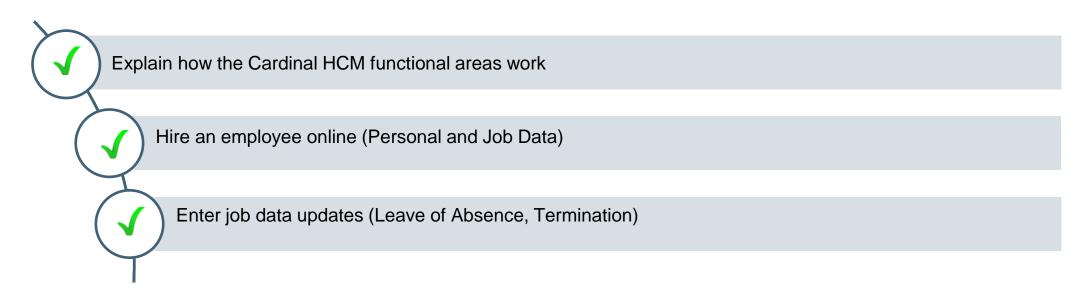
This course and all other Cardinal HCM training courses are available on the Cardinal Training Management System.

The system screenshots included in the Cardinal HCM training courses show system pages and processes that some users may not have access to due to security roles and/or how specific responsibilities relate to the overall transaction or process being discussed.

 For a list of available roles and descriptions, see the Statewide Cardinal Security Handbook on the Cardinal website in the Security section under Resources.



After completing this course, you will be able to:





1	Overview of Cardinal HCM	
2	Key HCM Concepts	
3	Setup and Maintain Employee HR Data	



1

Overview of Cardinal HCM

This lesson covers the following topics:

- Cardinal HCM data supports the administration of:
 - Human Resource (HR)
 - Benefits (BN)
- Cardinal Data Entry Methods
- Cardinal Effective Dating

Cardinal HCM Human Resources

The Human Resources (HR) functional area contains all employee HR data related to the employee lifecycle. The business processes and sub-processes that make up the core HR functionality enable agencies to add and update:

- Position data (e.g., job code, department, location)
- Employee personal data (e.g., name, address)
- Employee job data (e.g., employee type)

HR data maintained in the Human Resources functional area feeds into and supports all other HCM functional areas.

The personal data record for an employee working in multiple agencies or HR Offices can be accessed by the applicable agency or locality.

The following HR business processes and sub-processes are part of Cardinal HCM:

- Hire/Rehire Employee
- Enter and Maintain Leave Status
- Separate Employee

This data is utilized by the Benefits module to administer employee benefits.



Cardinal HCM Benefits

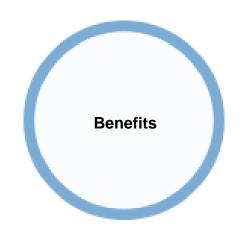
The Benefits Administration (BN) functional area includes all the processes required for maintaining health benefits for the employees of the organization and their dependents.

The Employee Job records from HR are required for employees who will be covered by health benefits.

The following BN business processes and sub-processes are part of Cardinal HCM:

- Administer Open Enrollment
- Administer Event Maintenance
 - Maintain Enrollments
 - System Generated
 - Forms
 - Life Events
 - Qualified Medical Support Court Orders (QMSCO)
- Administer COBRA*
- Benefits Reconciliation
- ACA Reporting

*COBRA letter processing, as well as COBRA enrollment, are administered centrally by the Office of Health Benefits (OHB) triggered by data entered on the Employee Job Record.





Cardinal Data Entry Methods

The chart below outlines the criteria for using the two possible data entry methods.

	Online Entry	Mass Upload*	
Data Source	Entered by user	User-populated Excel template loaded by PPS (which includes Job Data and New Hire uploads)	
Data Volume	Low to moderate volume	High volume	
Frequency	Ad-hoc	Ad-hoc, infrequent	
Data Validation	Invokes all online edits and validations Invokes all online edits and validations		
Error Handling	Tror Handling Data errors are addressed during realtime data entry Rudimentary error reporting by row n Errors must be manually keyed into 0 fixed in Excel and reloaded		

Note: It is recommended to use the mass upload tool on an infrequent basis because it does not have detailed error reporting capabilities.



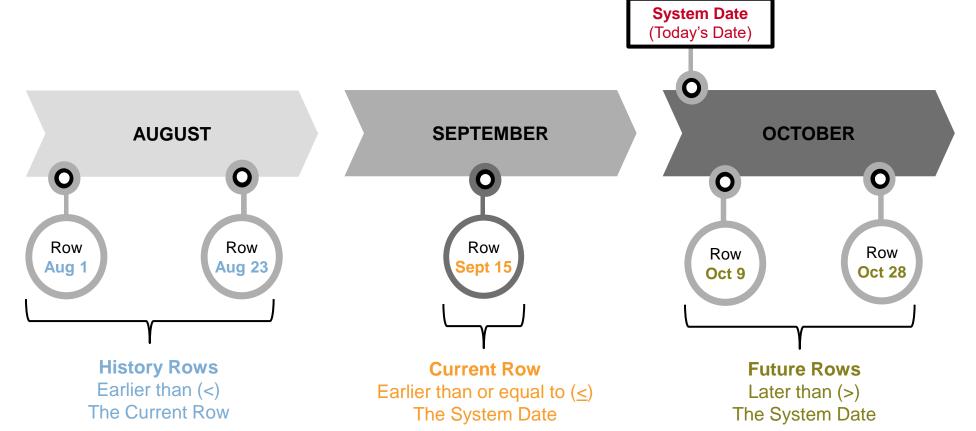
Cardinal Effective Dating

When entering new information related to existing data, such as a leave of absence, retaining the data already in the database is imperative. To retain history, insert a data row identified by a date that indicates when the new information goes into effect: an effective date.

Effective dating provides the ability to keep historical, current, and future-dated information and the ability to update existing information without losing or overwriting the data already in Cardinal.

For further information on effective dating, see the Job Aid titled **HR351 Overview of Effective Dating**. This Job Aid can be

found on the Cardinal website in **Job Aids** under **Training**.

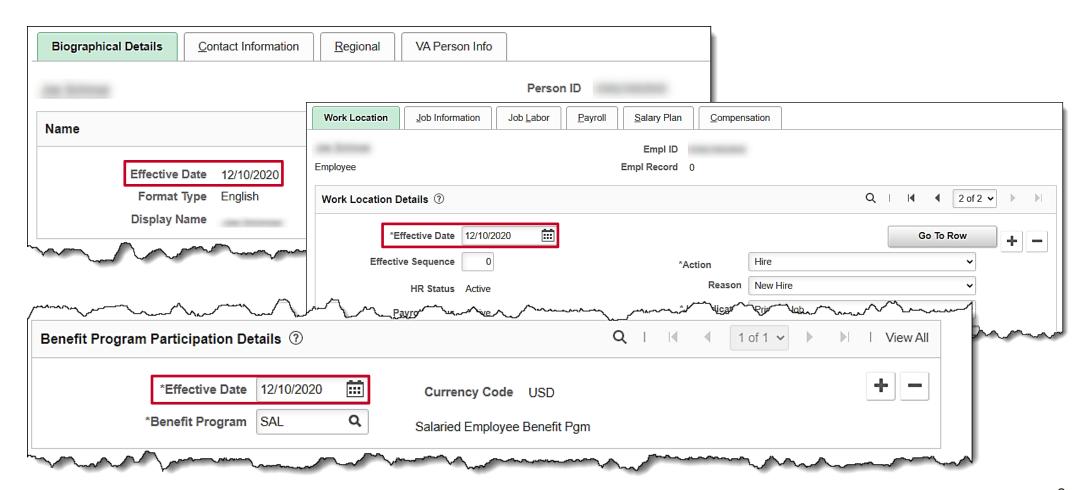




Cardinal Effective Dating (continued)

Below is an example of how the Personal Record and the Job Record Effective Dating will impact each other and other functional areas.

The effective date of the hire on the Job Record cannot be prior to the effective date on the Personal data hire record.



Lesson Checkpoint

Now is your opportunity to check your understanding of the course material. Read the question and make note of your answer below.



- 1. The effective date does not impact anything in the system.
 - a) True
 - b) False



- 2. When completing a hire, the Personal Data page must be effective dated:
 - A. Prior to the effective date of the Job Record
 - B. Equal to the effective date of the Job Record
 - C. Less than or equal to the effective date of the Job Record



- 3. The data entered on the Personal and Job Record will NOT be used in determining benefits.
 - A. True
 - B. False



1

Overview of Cardinal HCM

In this lesson, you learned:

- Cardinal HCM data supports the administration of:
 - Human Resources (HR)
 - Benefits (BN)
- All records in Cardinal HCM are effective dated and the importance of effective dates



2

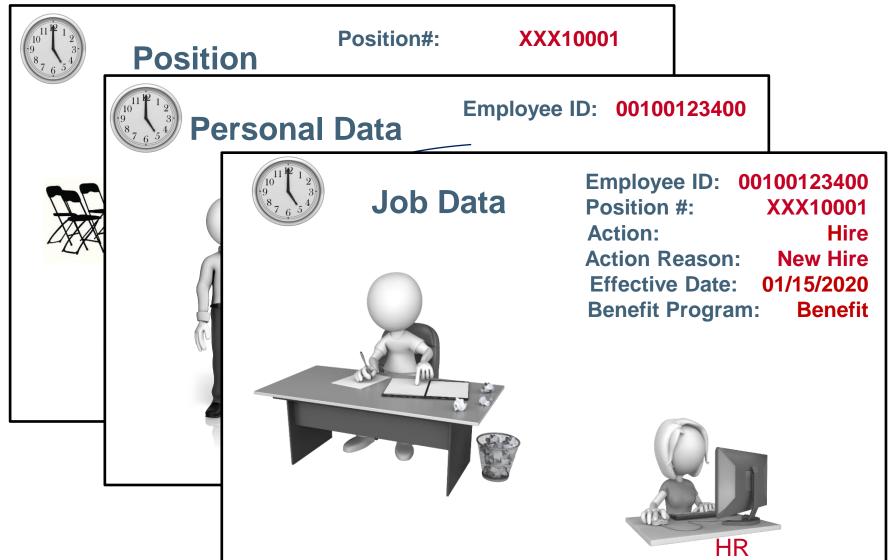
Key HCM Concepts

This lesson covers the following topics:

- HR Data Relationships
 - Position Data
 - Personal Data
 - Employee Job Record



HR Data Relationships Review





HCM Key Concept



POSITION DATA*

Pooled Position: XXX10001

Pos Descr: Full Time Kaiser

Business Unit: XXXXX

Pooled Position: XXX10002

Pos Descr: Part Time Kaiser

Business Unit: XXXXX

3 JOB DATA*

Empl ID: 00100123400

Empl Rcd: 0

Position: XXX10001

Business Unit**: XXXXX

Benefit Program: XXX

Full Time/Part Time: Full Time

Empl ID: 00100123600

Empl Rcd: 0

Position: XXX10001

Business Unit**: XXXXX

Benefit Program: XXX

Full Time/Part Time: Full Time

Empl ID: 00100123600

Empl Rcd: 1

Position: XXX10002

Business Unit**: XXXXX

Benefit Program: XXX

Full Time/Part Time: Part Time

2 PERSONAL DATA*

Empl ID: 00100123400

Name: Jane Doe

Address: 123 Main Street,

Richmond, VA 23222

SSN: 123-45-6789

Empl ID: 00100123600

Name: Mark Thomas

Address: 123 Valley Dr, Richmond VA 23222

SSN: 345-67-8999

^{*}Fields/data elements listed are only a sample for representative purposes

^{**}Indicates a field on job data that is inherited from position data



2

Key HCM Concepts

In this lesson, you learned:

- Health Benefit Only Agencies (HBOs) and Localities will be provided pooled positions
- Employee personal data is required to save the new hire record
- Employee data will be changed on the job record, not on the position
- Core employee data entered on the personal and job data pages is used for administering benefits



3

Setup and Maintain Employee HR Data

This lesson covers the following topics:

- Viewing Position Data
- Hiring or Rehiring an Employee
- Maintaining Leave Status
- Separating an Employee



Viewing Position Data

- The HR Office has view-only access to pooled positions.
- The HR Office uses a paper form to capture position information changes and routes to DHRM for approval and entry.

Note: Changes to a current position are pushed to all incumbents' job data records.

• DHRM inputs the change(s) in Cardinal after the approval process completes.





Position Data (continued)

Position Number A0 Headcount Status Ov Current Head Count 59	verallocated			
Effective Date Effective Sequence			iew Date	12.00
Reason Approval Status	UPD Position Data Update Stmt of Economic Interest Reqd VPA Covered			
Position Information Position Status	Approved	Max Hea	ad Count	50
Status Action Date	Active	ve Status Date		01/01/1901
Key Position	No	SOC Code / Extension Job Sharing Permitted		No
Budgeted Position Confidential Position		Available for Telework EEO-4 Job Category		
Alternate Work Schedule	No	Workers' Comp Code		8810
Job Information				
Business Unit Job Code Regular/Temporary	COVA99 C	OV Default Full/P	ger Level Part Time	All Other Positions Full-Time

<u>Navigation</u>: Navigator > Organizational Development > Position Management > Maintain Position Budgets > Manage Position



DEMO



Now you have an opportunity to practice the lessons learned today in a training environment.

Your instructor will provide direction on how to log in and complete the exercise.

If you have any questions, please ask your instructor.





Lesson Checkpoint

Now is your opportunity to check your understanding of the course material. Read the question and make note of your answer below.



- 1. The HR Office will have the ability to:
 - a) Create/Update Position information
 - b) Create/Update Personal and Job Data
 - c) Delete Positions



- 2. The Job Record does not require an effective date.
 - a) True
 - b) False



Hiring or Rehiring an Employee

Personal Data Information



If a new hire does not have a SSN, (e.g., Foreign Nationals), the employee must submit an SS-5 Application for a Social Security card to the Social Security Administration. A temporary number can be assigned until the permanent number is received. The "Employee Temporary Number Request" form must be completed and submitted to DHRM. This process is the same as it happens today.

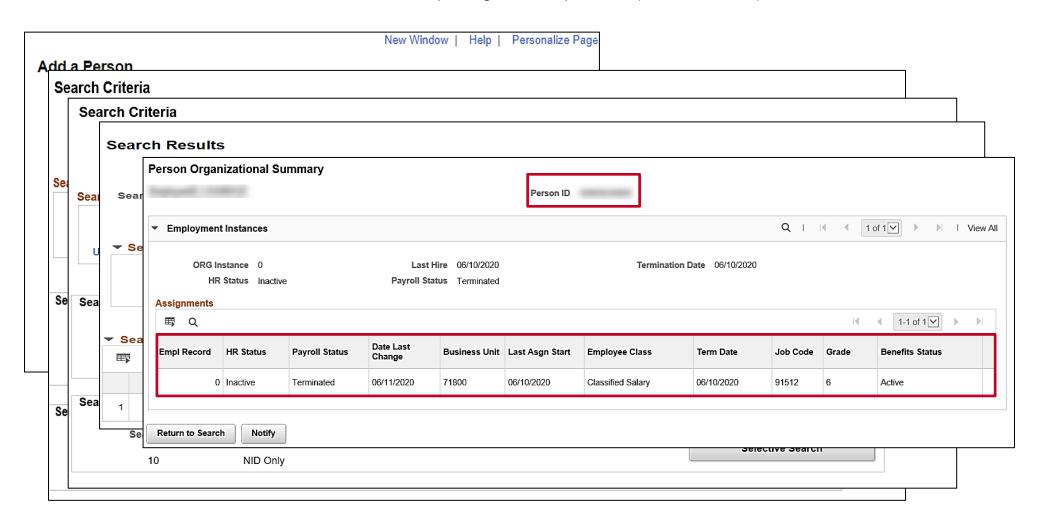
The query RHR187 - Query to Monitor Temporary SSNs monitors temporary SSNs existing in the Cardinal system. For further information on monitoring temporary SSNs, see the Job Aid titled **HR351 Monitoring Temporary SSN**. This job aid can be found on the Cardinal website in **Job Aids** under **Training**.

Prior to completing the new hire or rehire, the HR Office conducts an Employee Search Match in Cardinal to identify if the person already exists in the Cardinal system.

- If a match is not found, PMIS assigns a new employee ID. For more information on assigning Employee IDs, see the Job Aid titled **Release 1 Assigning Empl ID**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Training**.
- If a match is found (SSN and Name in system must match new entry), the HR Office updates the applicable employee job data record.

For further information on hiring an employee, see the Job Aid titled **HR352 Hiring an Employee**. This job aid can be found on the Cardinal website in **Job Aids** under **Training**.

The Hire/Rehire process begins with the Employee Search Match to verify whether or not the employee has ever been in Cardinal. The HR Office must have the employee's Social Security Number (National ID) to complete this search. Findings will drive the **Action** and **Reason** fields when completing the hire process (Hire or Rehire).

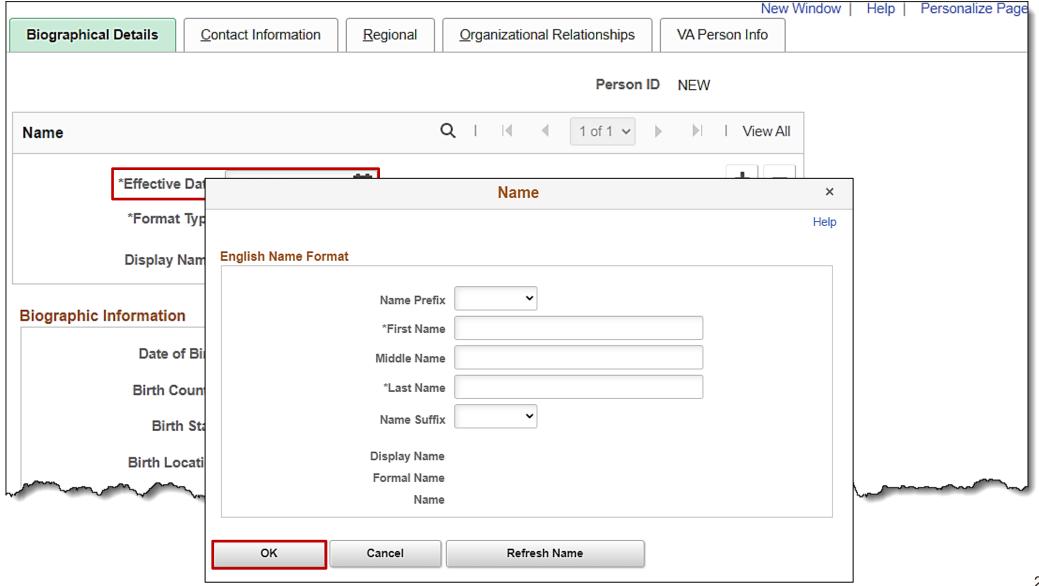


If an existing Employee ID is not found during the Employee Search Match, submit a request for a new Employee ID to OHB. The HR Office navigates to the **Add a Person** page and inputs the PMIS Employee ID number received from OHB into the **Person ID** field.



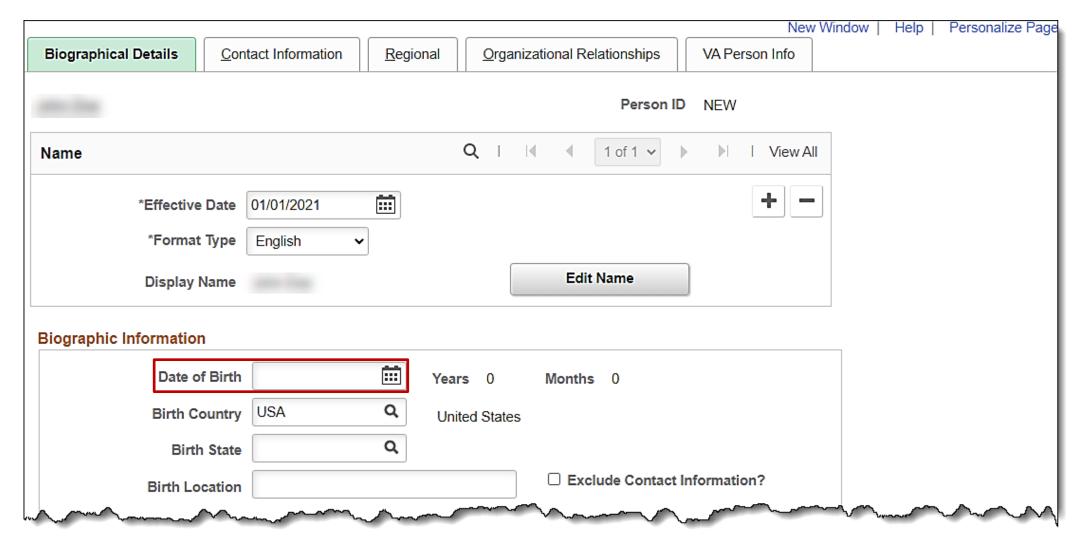
Note: This process applies to Release 1 Agencies ONLY. Cardinal will automatically assign all Empl IDs after Release 2.



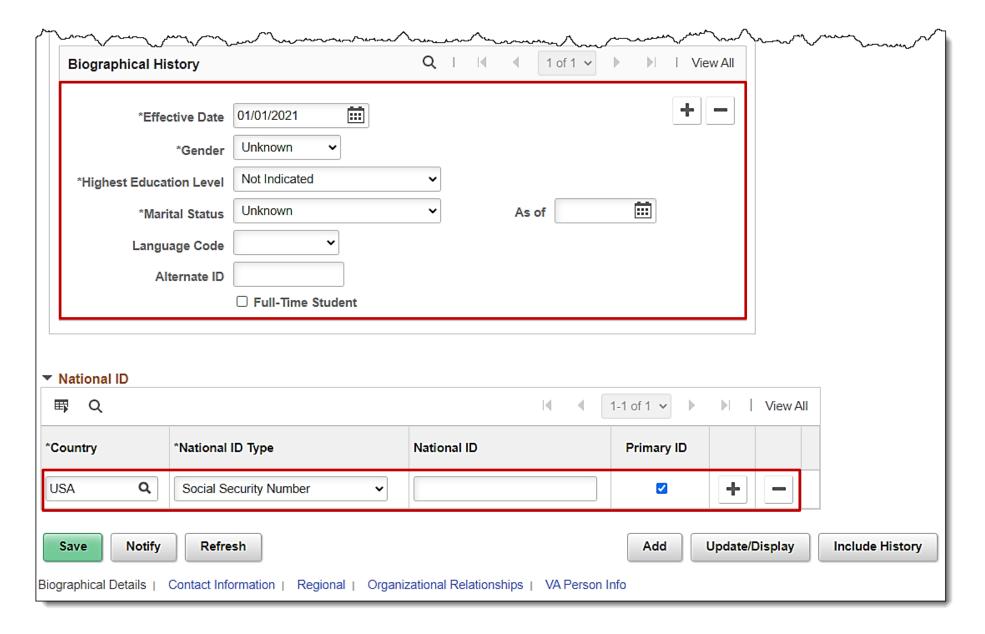


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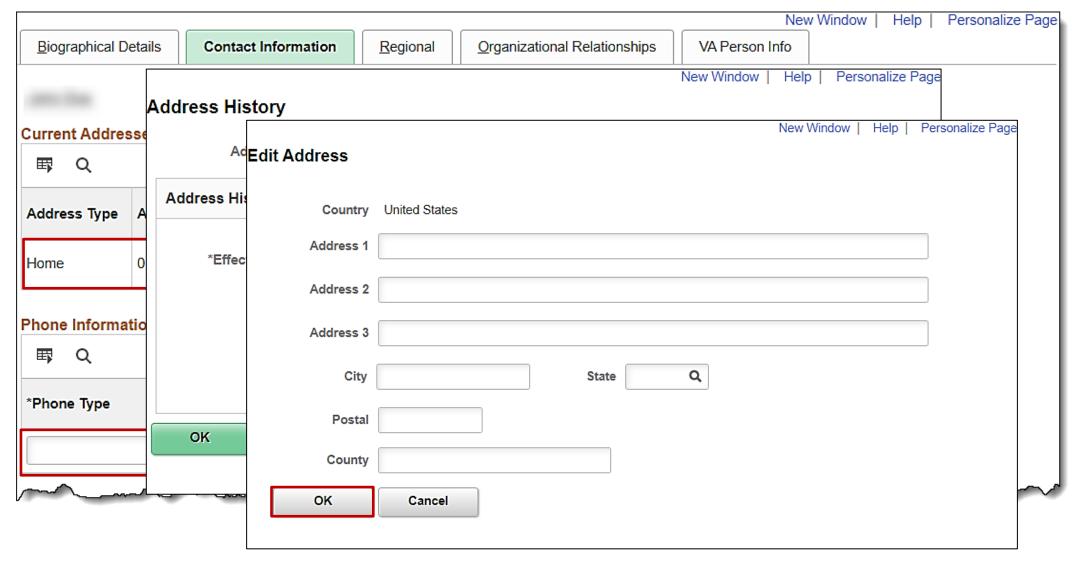










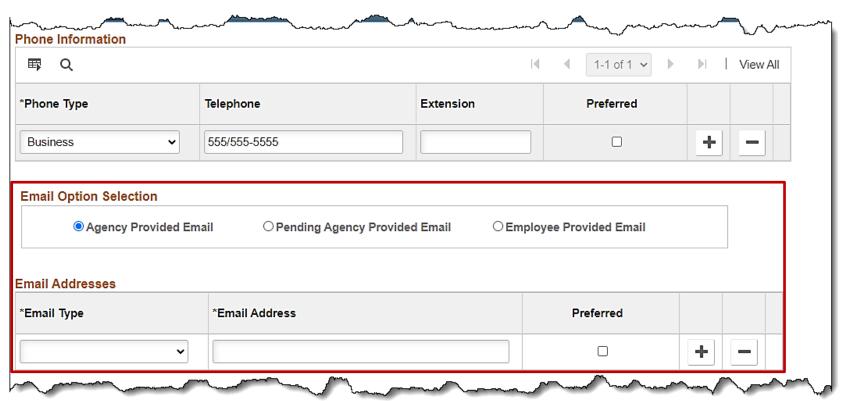


Note: The state selected as part of the address will have a direct impact on benefit options.

Cardinal HCM leverages the Virginia Information Technologies Agency's (VITA) cloud-based Identify Access Management tool, Okta, to authenticate agency users. This tool requires a valid email address to complete the authentication process. To ensure all employees (active and inactive) can always access Cardinal, Cardinal HCM requires a preferred email address.

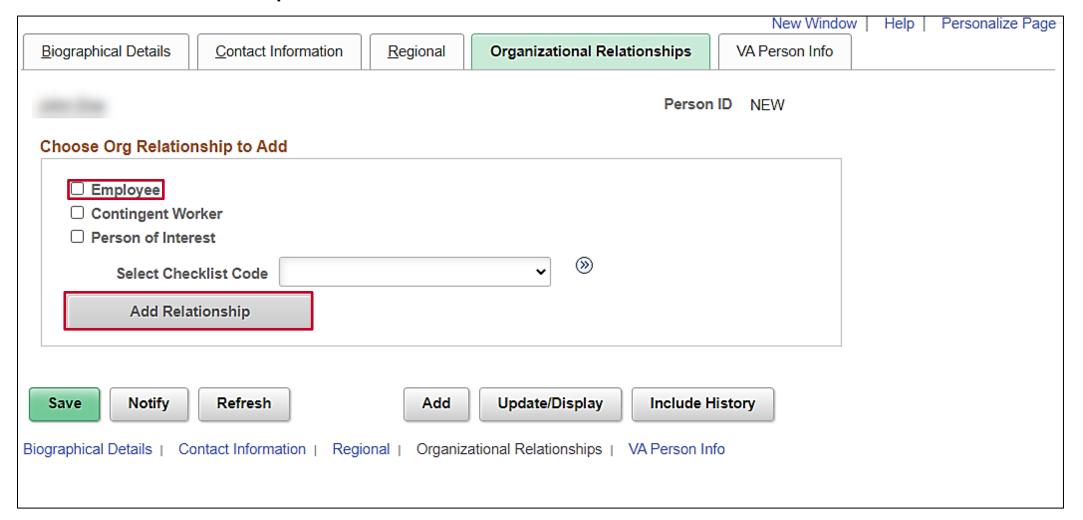
The HR Office selects the appropriate **Email Option** radio button.

The HR Office then selects the Email Type (Business or Personal), enters the email address in the **Email Address** field, and selects the **Preferred** checkbox.





- Select the **Employee** checkbox
- Verify Hire auto-populates in the Select Checklist Code field
- Click the Add Relationship button





Job Data Information

When entering job details for the new hire or rehire, the effective date represents the hire or rehire date and must be greater than or equal to the effective date of the Personal Data entered. Future-dated effective dates can be added to the system for future-dated hires, if applicable.

Select the appropriate Action/Action Reason that best describes the hire/rehire reason. For further information on valid Action/Action Reason combinations, see the Job Aid titled **HR352 Action Reason Codes**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Training**.

The selected **Action/Action Reason** field drive automatic updates to HR, Payroll, and Benefit statuses.

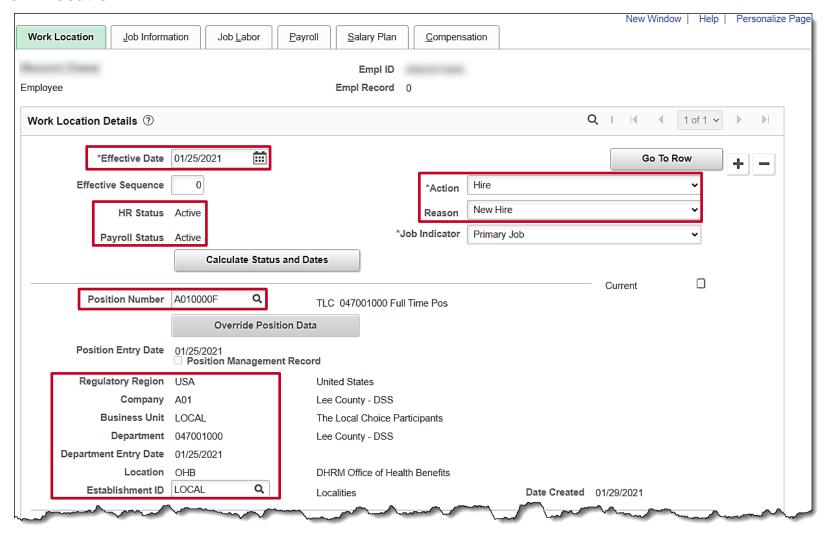
The shared position data automatically populates on the employee's **Job Data** page after the **Position Number** field is entered/selected.

Additional job data information, (e.g., employee class – TLC EE) is entered on the **Job Data** page.

Employees holding multiple concurrent jobs have a single Employee ID, but multiple employee job records. The Primary Job Indicator (located on the **Job Data** page) drives benefits administration.

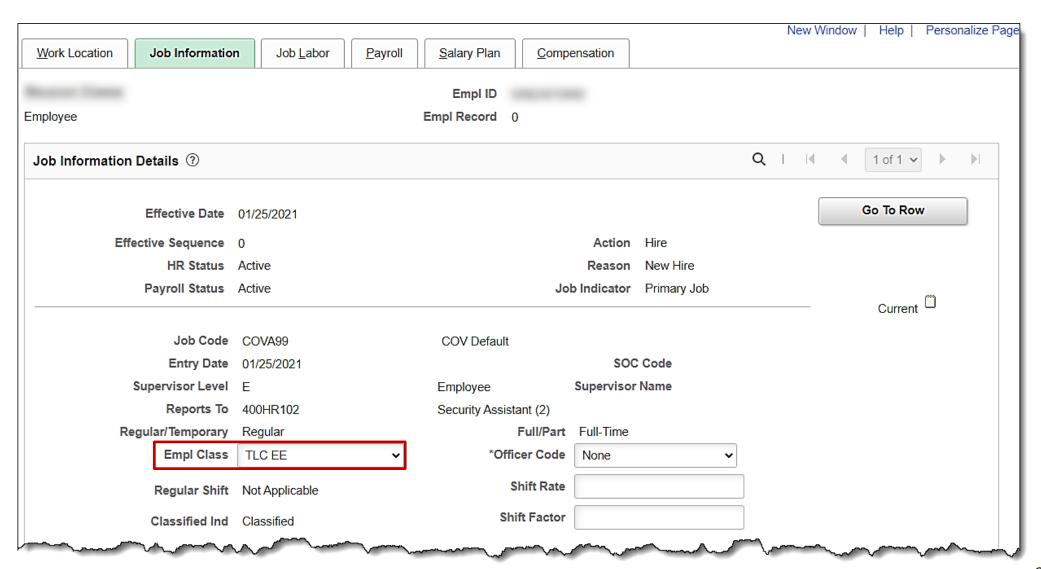
For further information on hiring an employee, see the Job Aid titled **HR352 Hiring an Employee**. This job aid can be found on the Cardinal website in **Job Aids** under **Training**.

Job Data - Work Location

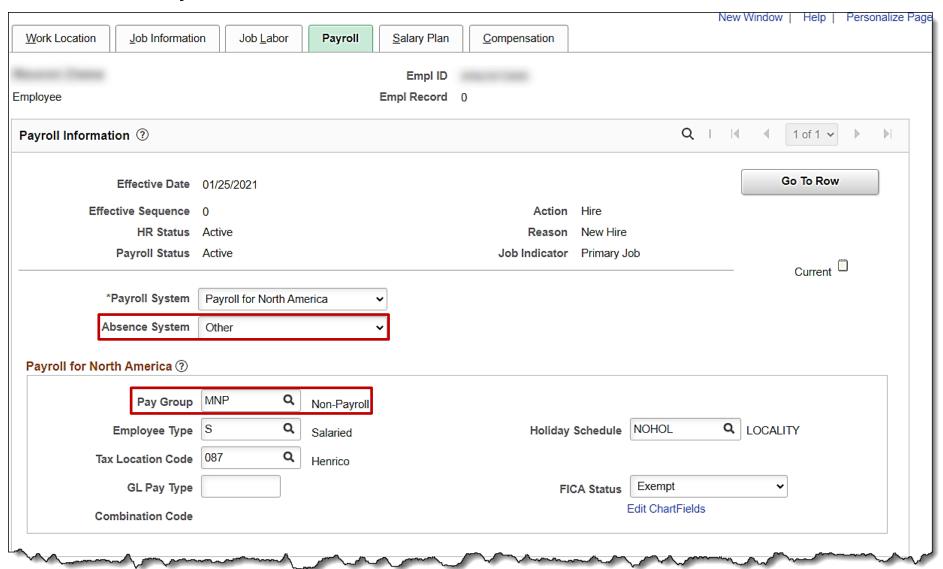


For further information on Action/Action Reasons, see the Job Aid titled **HR352 Action Reason Codes**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Training**.

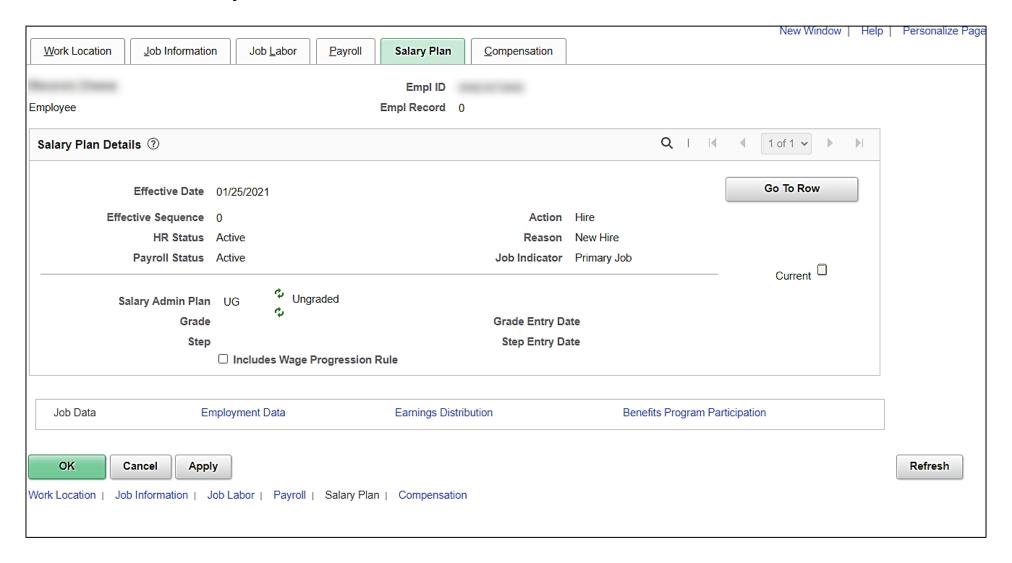
Job Data Information – Job Information



Job Data Information – Payroll

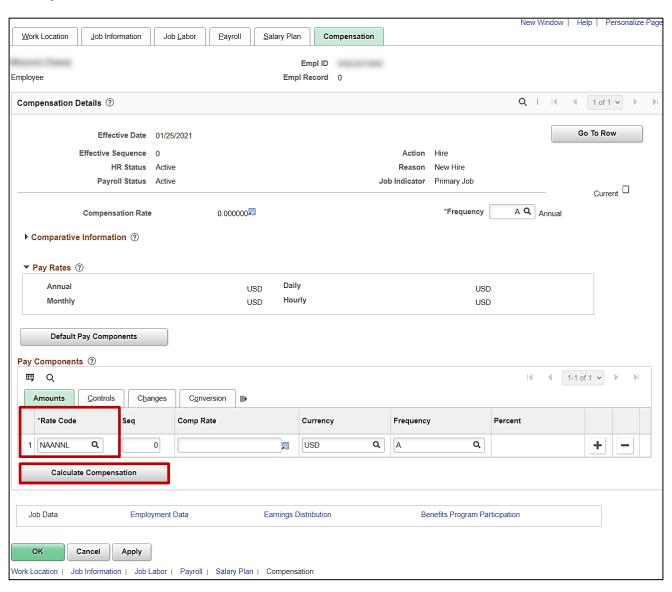


Job Data Information - Salary Plan

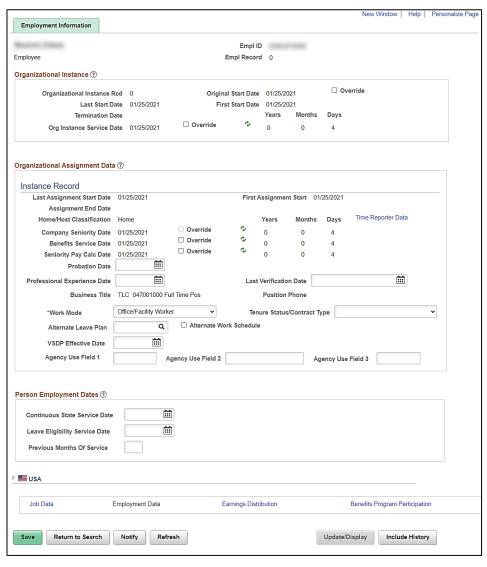




Job Data Information – Compensation

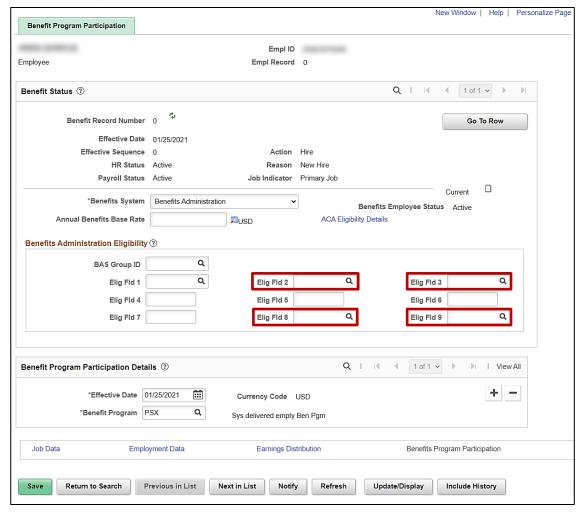


Job Data Information - Employment Information



Note: The Continuous State Service Date, Leave Eligibility Service Date, and Previous Months of Service are <u>tracked in the Agency's system of record</u>, not Cardinal.

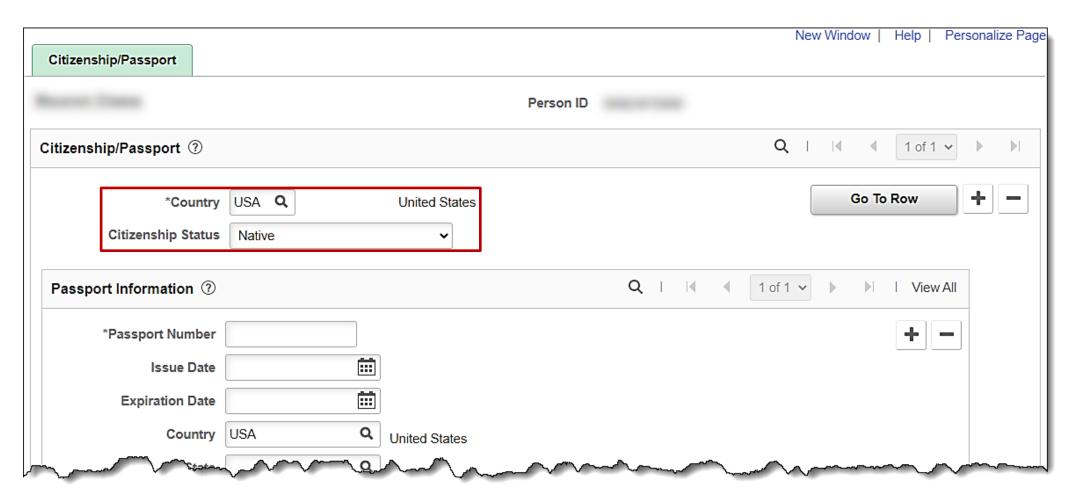
Job Data Information – Benefits Program Participation



For further information on eligibility configuration, see the Job Aid titled **BN361 Overview of the Eligibility Configuration Fields** and the **Configuration Workbook**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Training**.



Citizenship/Passport





Lesson Checkpoint

Now is your opportunity to check your understanding of the course material. Read the question and make note of your answer below.



- 1. What information must be entered on the Personal Data for the new Employee
 - a) SSN, birth date, name, business email address
 - b) Position and Job information
 - c) Compensation



- 2. What information must be entered on the Job Data for the new Employee
 - a) SSN, birth date, name, business address
 - b) Position, Job information, Compensation
 - c) Payroll Paysheet



DEMO



Now you have an opportunity to practice the lessons learned today in a training environment.

Your instructor will provide direction on how to log in and complete the exercise.

If you have any questions, please ask your instructor.





Maintain Leave Status (Unpaid)

The Enter and Maintain Leave Status business process is used to place employees in a paid or unpaid leave status.

Outside the Cardinal system, the HR Office examines the change in leave status and works with the employee to complete the appropriate documentation.

The HR Office completes the following in Cardinal to document a Leave of Absence (Unpaid):

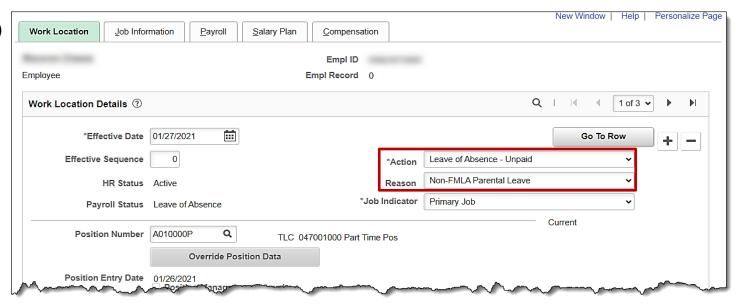
- Change the employee's status in the Cardinal system to Leave of Absence (Unpaid)
- Extend the employee's expected return date
- Return the employee from leave

If the employee is responsible for the entire benefit cost during the LOA, update the Elig Config 9 field to "TP-GB".

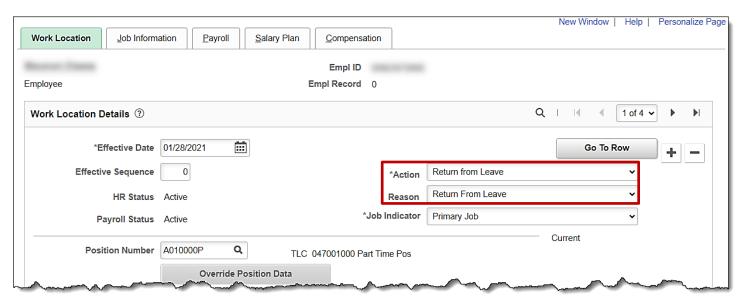


Maintain Leave Status (continued)

Leave of Absence (Unpaid)



Return from Leave





Lesson Checkpoint

Now is your opportunity to check your understanding of the course material. Read the question and make note of your answer below.



- 1. The Local HR Office is required to insert a row on the Job Record to place an employee on a Leave of Absence.
 - a) True
 - b) False



- 1. The Local HR Office is required to insert a row to return an employee from a Leave of Absence.
 - a) True
 - b) False



DEMO



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Separate Employee

Types of Separations covered in this section of the course:

Involuntary Termination

- Layoff
- Standards of Conduct
- Unsatisfactory Performance during Probationary Period
- Inability to Perform Duties.

Voluntary Termination

- Resignation
- Retirement: Service Retirement, Retirement In Lieu of Layoff, or Enhanced Retirement
- Separation: Completion of Limited Appointment or Contract
- Death of Employee

Voluntary and Involuntary separations are keyed to inactivate the employee record. Action/Action Reasons are used to reflect the type of separation.

After the Termination transaction is saved, the Benefits status is updated appropriately, and COBRA eligibility is triggered if applicable.

Separate Employee

<u>Navigation</u>: Navigator > Workforce Administration > Job Information

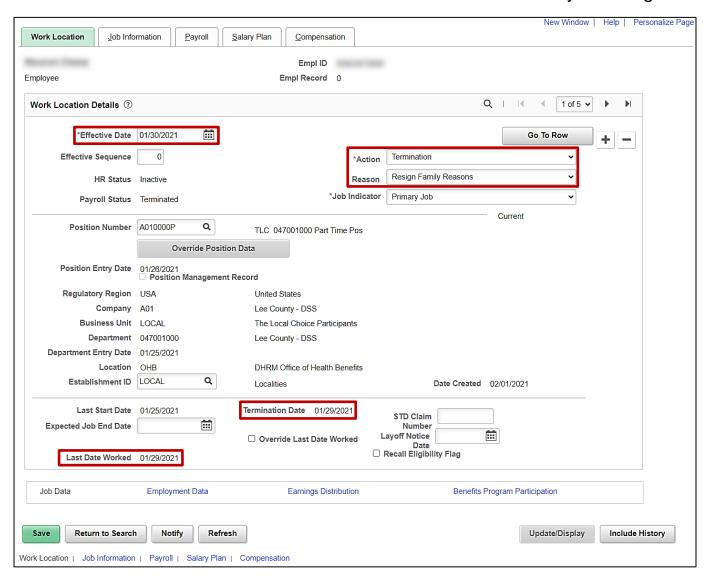
The Effective date of all termination transactions in Cardinal must be the date after the last day worked. Example: If the employee last worked on a Friday, the termination effective date is Saturday, as it is the date immediately following the last day worked.

For further information on Separating Employees, refer to the Job Aid titled **HR351 Separation Statues**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Training**.

For further information on the Layoff Process, refer to the Job Aid titled **HR351 Managing the Layoff Process**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Training**.

Separate Employee (continued)

The Effective Date of all termination transactions in Cardinal must be the date immediately following the last day worked.



Lesson Checkpoint

Now is your opportunity to check your understanding of the course material. Read the question and make note of your answer below.



- 1. Examples of Involuntary Termination include Standards of Conduct, Unsatisfactory Performance during Probationary Period, and Inability to Perform Duties.
 - a) True
 - b) False



- 2. Examples of Voluntary Termination include Resignation, Retirement, and Death.
 - a) True
 - b) False



- 3. The effective date of a termination is the day after the last day worked.
 - a) True
 - b) False



DEMO

Hands-On Exercise

Now you have an opportunity to practice the lessons learned today in a training environment.

Your instructor will provide direction on how to log in and complete the exercise.

If you have any questions, please ask your instructor.





3

Setup and Maintain Employee HR Data

In this lesson, you learned:

- How to Hire/Rehire employee
- How to maintain employee leave status
- How to separate an employee



HR352

HCM Cardinal Employee Data Setup and Maintenance

In this course, you learned:

- There is a relationship between position, job data, personal data, and job record
- How to hire an employee online
- What steps must be completed by the HR Office to manage benefits

Course Evaluation

Congratulations! You successfully completed the HR352: HCM Cardinal Employee Data Setup and Maintenance Your instructor will provide instructions on how to access the evaluation survey for this course.





Process Flowchart Key

Hire/Rehire Process Flow



Step Description	Depicts a process step or interface.	Start	Indicates point at which the process begins. Does not represent any activity.
Batch Process	Specifies a batch process.	End	Indicates point at which the process ends. Does not represent any activity.
Manual Operation	Depicts a process step that is preformed manually.	Document	Depicts a document of any kind, either electronic or hard copy.
Decision Outcome	Defines the possible outcomes of a decision or analysis that took place in a step immediately preceding.	X	Indicates an on-page or intra process connector. Used to avoid complex overlapping connector lines or to continue a process on a subsequent page.
Entity Name	Represents an entity (person, organization, etc.).	Step/ Process	Connects steps between business processes.



Hire/Rehire

1.0 HR Process Flow - Localities

